

## Driving Growth Globally

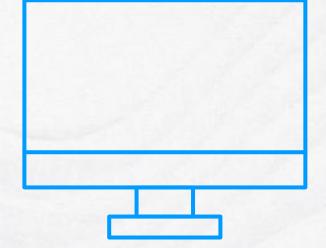
Vitamins & Supplements

Friday 2 June 2023



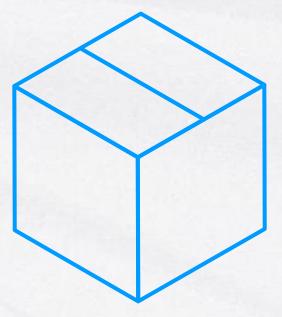
#### **Commerce Has Changed**





Bricks and mortar

Ecommerce



#### Marketplaces

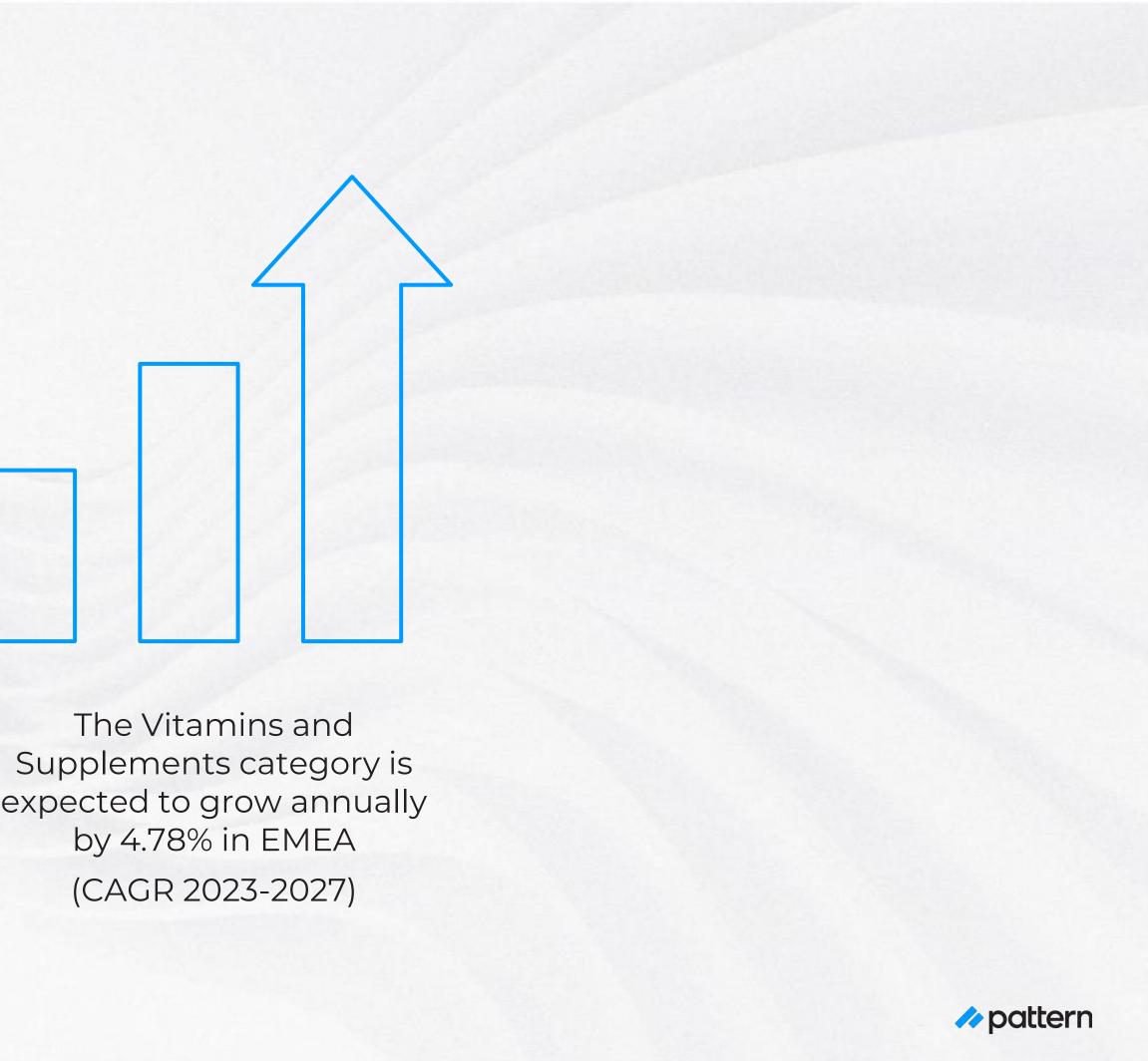




## The EMEA Opportunity



#### The Category



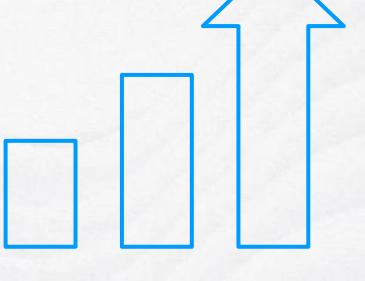
expected to grow annually

#### The UK Example



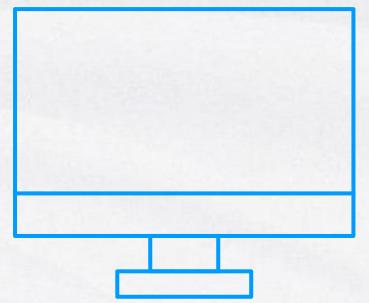
#### 2021 v 2022

The UK Vitamins and Supplements market grew by £860.4 million (16.5% YoY growth)



#### 2026 v 2027

In 2027, the UK market is anticipated to grow by £1.3 billion - an increase of 7.6% from 2026



#### Distribution

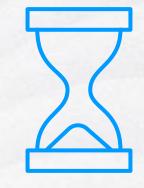
Between 2017 and 2022, retail ecommerce has grown from 8.5% to 22.5%



#### The Reality







Confidence is varied and worsening across EMEA A significant majority remain financially healthy

Consumers desire to make up for time lost during COVID-19 lockdowns

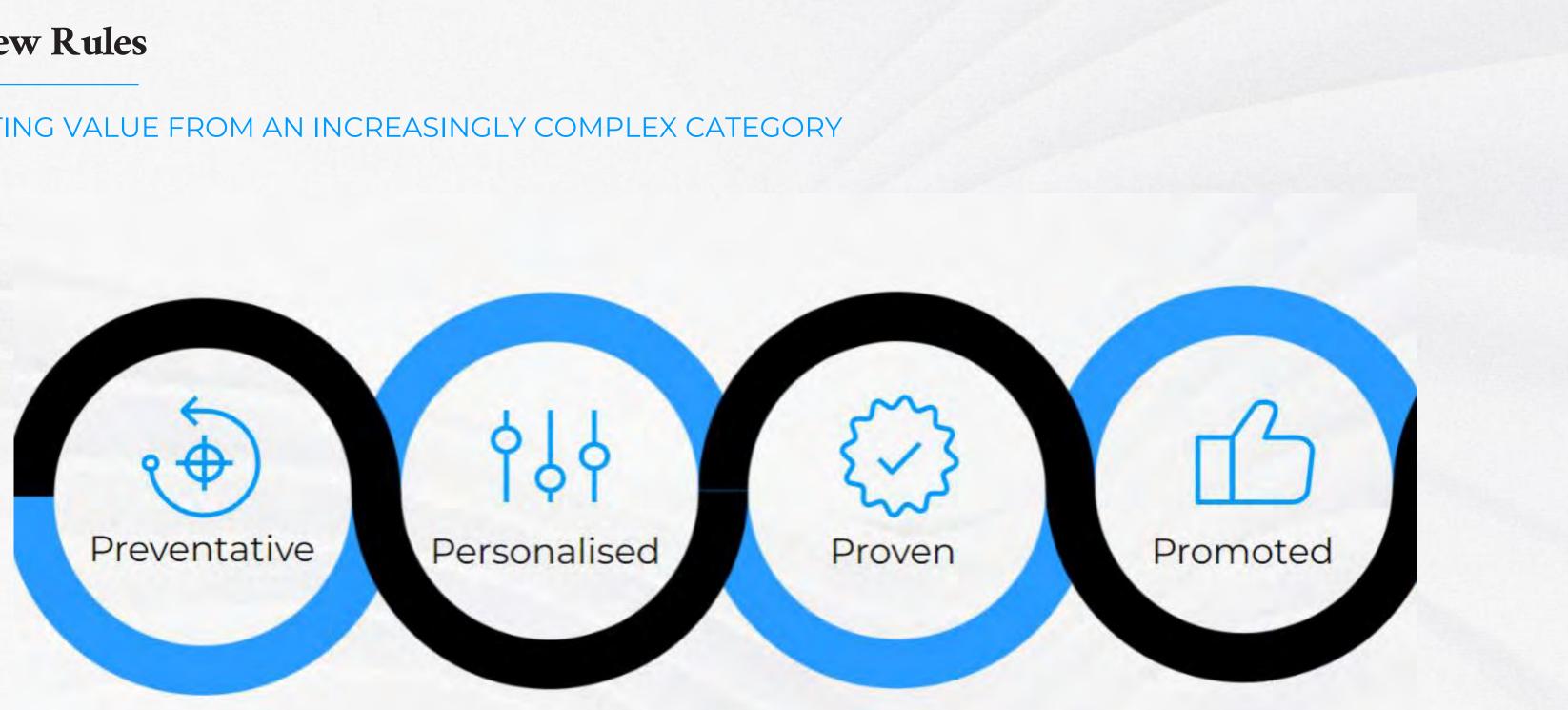


New product strategies are required



#### The New Rules

EXTRACTING VALUE FROM AN INCREASINGLY COMPLEX CATEGORY





#### The Ecommerce Landscape

A \$7.4 TRILLION TUG-OF-WAR...



Media Networks Maximising attention



Platforms Maximising engagement

Customer Competition for every \$

Marketplaces

Maximising share of wallet



#### Brands

### Maximising sales and customer relationships



#### Retailers

Maximising traffic and footfall



## We exist to give our partners an unfair advantage in the \$7.4T eCommerce tug-ofwar.

**Backed by 219T proprietary commerce data** points and \$1.3B global sales data we accurately advise where to spend every \$ for the best return.

55

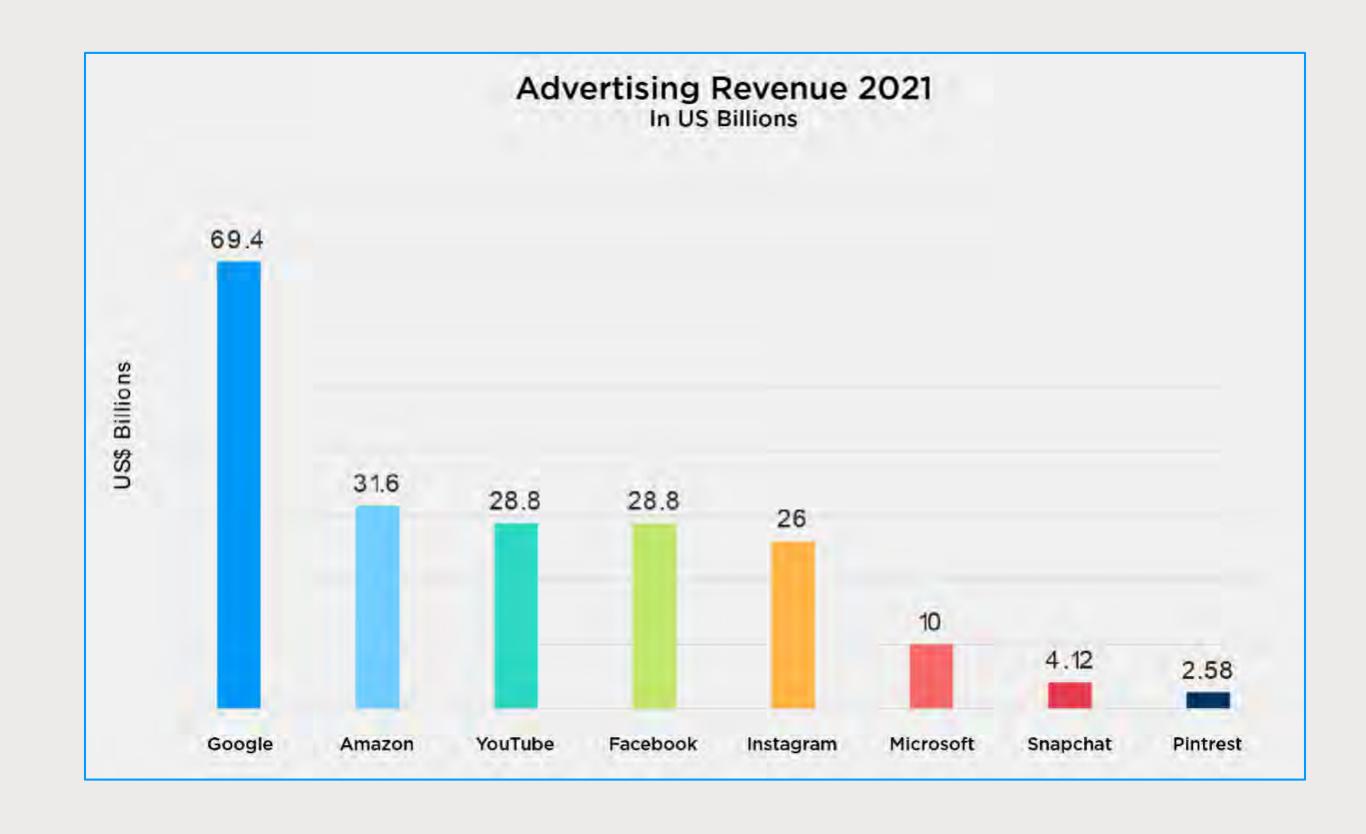




## The Amazon Landscape



### World's Top Advertisers

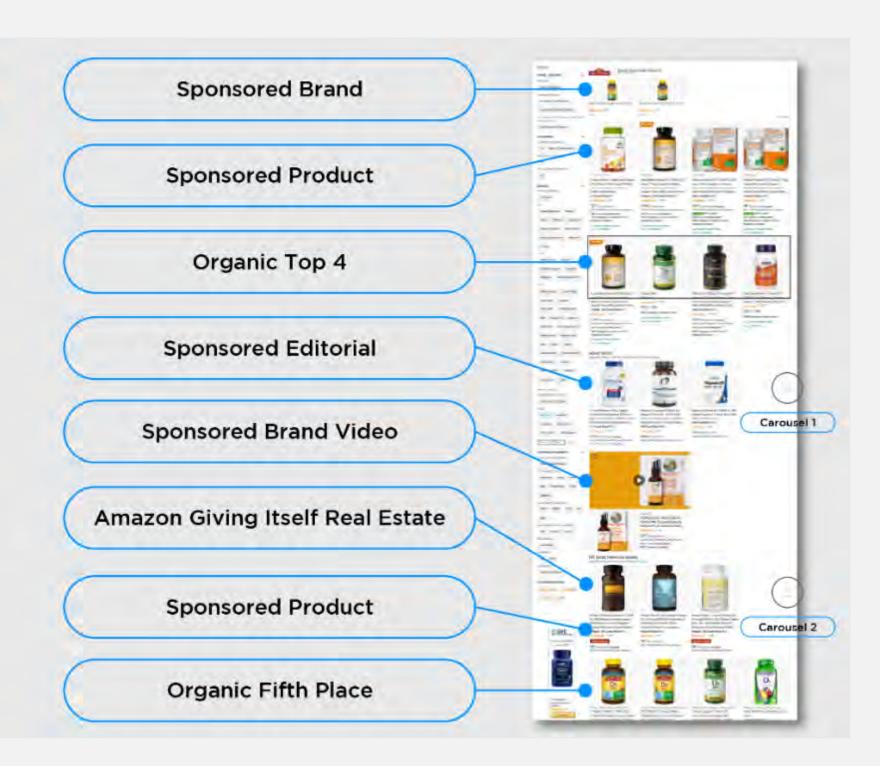




## **Advertising Technology**

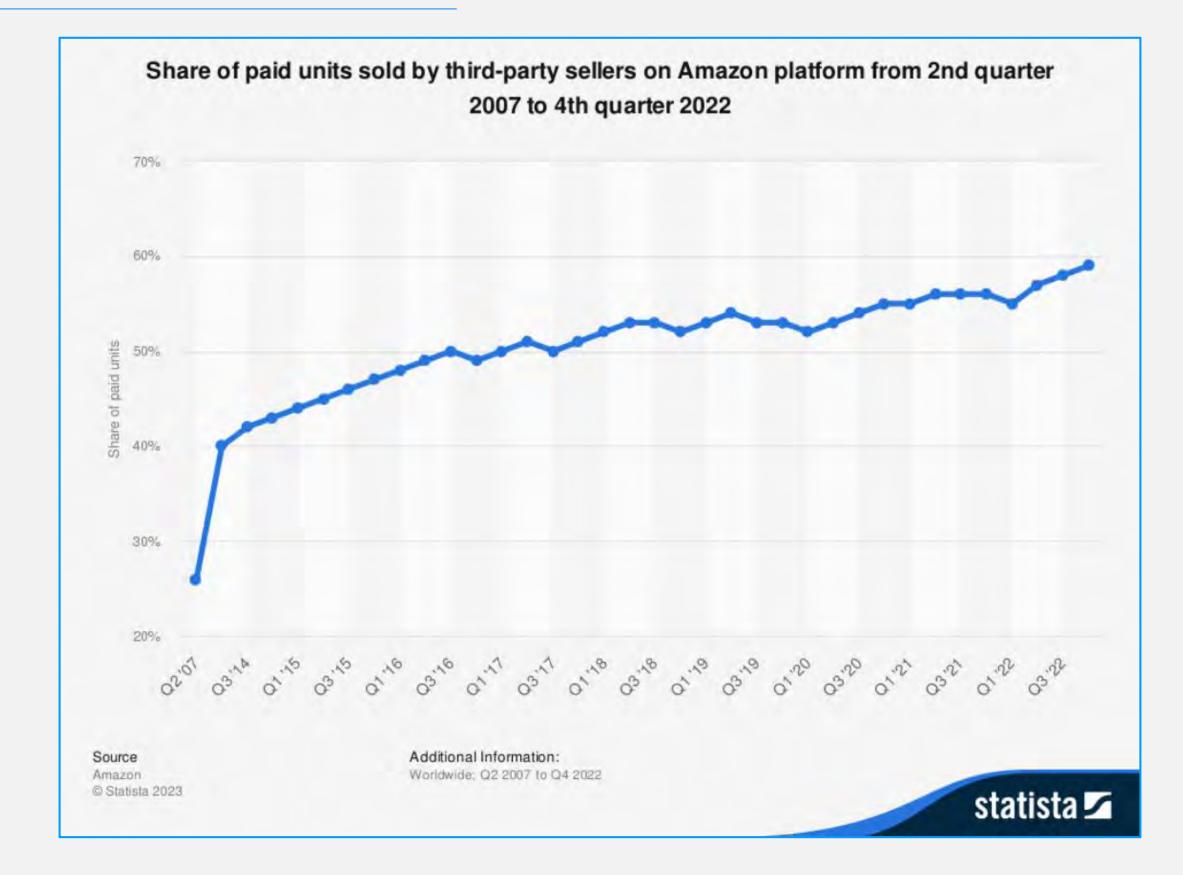
# THREE YEAR SEARCH PAGE OVERHAUL

- Two rows before first organic
- Carousel additions
- Sponsored editorial additions
- Explicit favoring of Amazon brands/exclusive Amazon brands program
- Video advertisements



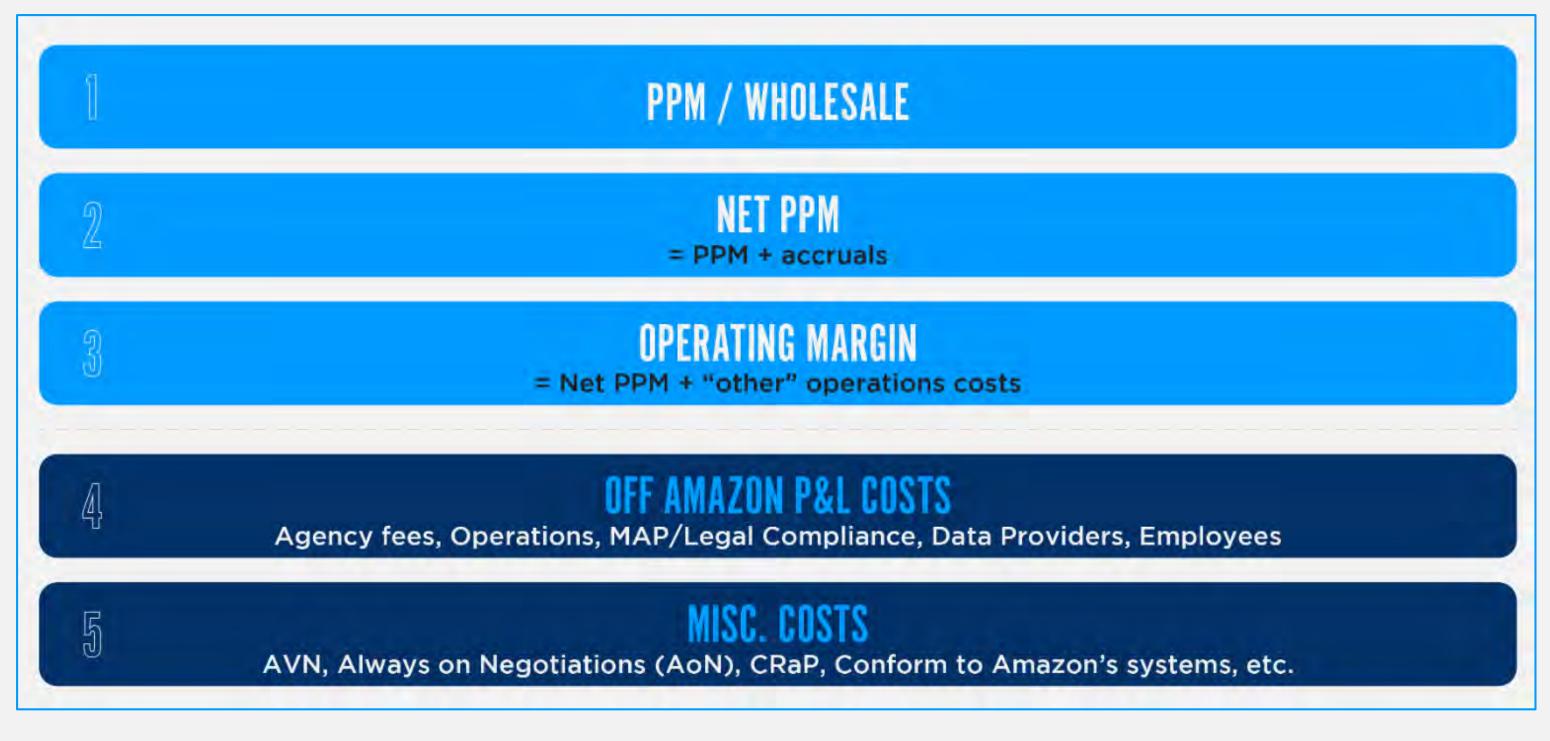


### **3P Sellers on Amazon**





### Amazon's 1P P&L From the Top Down







#### AMAZON 1P P&L

3

2

MSRP / MAP (trailing period margin)	product price	\$100.00
AMZN BASE DISCOUNT (PPM)	20%	\$80.00
Accrual Costs		
MDI (pay-to-play) - 10%	10%	\$8.00
Freight Allowance 3.4%	3%	\$2.40
Damage & Liquidation - 3-4%	4%	\$3.20
SAS / AVS Brand Specialist - 1.25%	1%	\$0.80
Marketing co-op - 1%+	1%	\$0.80
Pallet / Truck Ordening - 3-4%	0.5%	\$0.40
FC Translet / IXD SO 30	0.25%	\$0.20
Spectra Discounted Bulk Buys 110%	196	\$0.80
5&S Discounts - 5%	0%	\$0.00
CRAP / (MCP) price matching funding	1%	\$0.80
Promotions / Markdowns (fully funded by brand)	0%	\$0.00
Net PPM	37.40%	\$17.40
Other Costs		
Chargebacks	1(2%)	\$8.00
Shortage Payments	3%	\$2.40
SIOC / Package Reductions	4%	\$3.20
Advertising	1%	\$0.80
CM (Contribution Margin)	1%	\$0.80
Total Costs on Amazon's P&L		
Chargebacks	10%	\$44.20
Additional Expenses		
Media Agencies - 1%	0.25%	\$0.25
Creative Agencies - 0.25%	0.5%	\$0.50
Data Providers & Market Data 175%	1%	\$0.80
Price Intelligence and Compliance - 1%	196	\$100
Operations - bundling, matic ordering, multiple I Cs	0.5%	\$0.50
Additional Offsets - 2%	2%	\$2.00
True Total Costs		\$49.25
Net Profit		\$50.75

#### MSRP / MAP PATTERN PURCHASE PRIC

#### Costs

Inbound Shipping to Pattern Advertising Spend (100% pi Damage and Liquidation S&S Discounts - 5% Promotions / Markdowns ()

#### Total Costs Profit

Additional Expenses

Media Agencies 1% Creative Agencies - 0.25% SVS / AVS Brand Specialist 125% Bulk Purchase Discounts - 1.5% Reporting (ARA) & Market Share - 1./5% Price Intelligence and Compliance - 1%

True Total Costs Net Profit

#### PATTERN 3P P&L

		\$100.00
ICE	46%	\$54.00
ern -	2%	\$1.60
pass (hrough)	1.75%	\$1.40
	2.35%	\$188
	0%	\$0.00
(partially funded by Pattern)	0%	\$0.00
		\$4.88
		\$49.12

Included Included Included Included Included. Included \$49.12

\$50.88

### Pattern's Amazon EMEA Vendor Report

# 45% of vendors are not confident or unsure their current model will be profitable in the next 2-5 years







## Pattern's Partnership Model



#### A Full Service Model for Vitamins and Supplements



#### Consulting

Ensure your brand makes high quality decisions. Covering the full Ecommerce and market entry landscape



#### Compliance

Rubicon to ensure the complex compliance and regulatory landscape is made easy for brand launches



#### Distribution

Cross channel distribution with access to bricks and mortar, eretail and marketplaces through one partner

#### Marketplace Excellence

3P expertise to ensure winning on marketplaces, underpinned by control and growth, ensuring you have the chance to scale profitably and quickly







Gold Tmall Trading Partner

**60** Countries We Sell in +219 Ecommerce Data Points



Global Revenue





#### **Reasons Brands Work With Us**



CONTROL



**GROWTH** 



RESOURCES (including regulations and compliance)





#### **INTERNATIONAL EXPANSION**







#### Marketplace Accelerator Model



#### WE BUY YOUR INVENTORY

DDP Ex Works WE SELL **ON GLOBAL** MARKETPLACES



2

FORECASTING FBA PREP BUNDLING LISTING CREATION LISTING MAINTENANCE CONTENT CREATION AD STRATEGY AI AD TECH



#### WE DO EVERYTHING ELSE

SEO COPYWRITING BRAND MANAGER (SAS) ACCOUNT HEALTH CUSTOMER SERVICE FULFILLMENT STRATEGY GLOBAL LOGISTICS CHANNEL COMPLIANCE INTERNATIONAL EXPANSION





## PATTERN IS A FULL PRICED SELLER

Platform Commission	am
Fulfillment	Ba We FBA, SFP, Dir
Acceleration Margin	
Ad Spend	<b>Passthr</b> PO Credit c



#### ased on SKU eights & Dims

Direct Import, Ex Works, DDP...



#### rough, No Markup

t or Billed Monthly in Arrears



#### Where do we start?

AMERICAS	EUROPE	MIDDLE EAST	AUSTRALIA
• Amazon US	• Amazon UK	<ul> <li>Amazon UAE</li> </ul>	<ul> <li>Amazon AUS</li> </ul>
• Amazon CA	• Amazon DE	• Noon UAE	<ul> <li>eBay AUS</li> </ul>
• Amazon MX	• Amazon FR	• Amazon KSA	
• Walmart US	• Amazon ES	• Noon KSA	
• Target+	• Amazon IT		
<ul> <li>Macys</li> </ul>	• Amazon NL		
• Kohls	• Amazon PL		
• Kroger	• Amazon SE		
• TikTok	• Amazon AT		
	• Amazon TR		
	• Amazon BE		
	<ul> <li>Cdiscount</li> </ul>		
	• OTTO		
	<ul> <li>Allegro</li> </ul>		
	• Bol		
	<ul> <li>Zalando</li> </ul>		

JAPAN / SOUTHEAST ASIA	CHINA / SOUTH KOREA
<ul> <li>Amazon JP</li> <li>Amazon CA</li> <li>Shopee</li> <li>Lazada</li> </ul>	<ul> <li>Tmall</li> <li>JD</li> <li>Douyin (TikTok)</li> <li>Coupang</li> </ul>
OFFLINE	OFFLINE
• Europe	• China

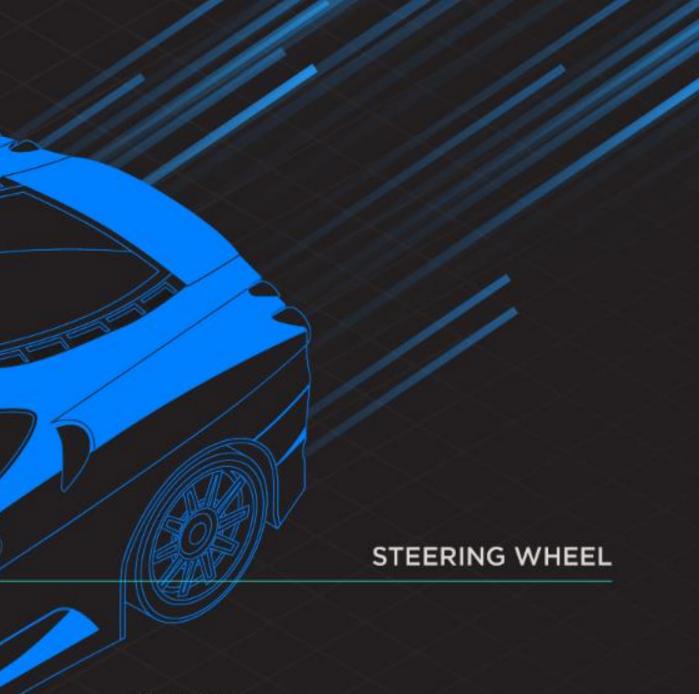
• SEA



#### Driving Growth

#### TELEMETRY

#### ACCELERATOR



BRAKES



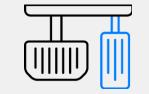


#### **COMPETENCIES REQUIRED TO WIN ON GLOBAL ECOMMERCE**

INSIGHTS	TRAFFIC	CONVERSION	
MARKET SHARE	SEO	IMAGES/VIDEO	PF
DIGITAL SHELF ANALYTICS	KEYWORD RESEARCH	CONTENT SYNDICATION	
COMPETITIVE TRENDS	DEMAND PLANNING	BULLETS	I
		USER GENERATED	
IMPRESSION SHARE	ALGORITHMIC BIDDING	CONTENT	
		DIGITAL ASSET	
CATEGORY	INFLUENCER	MANAGEMENT	
TRENDS	MARKETING		



TELEMETRY



ACCELERATOR



### PRICE

### LOGISTICS

PRICE MONITORING

DISTRIBUTION CONTROL

REMOVING UNAUTHORIZED SELLERS

REGULATORY COMPLIANCE DIRECT IMPORT

RETURNS

FORECASTING

CROSS BORDER

**CROSS DOCKING** 







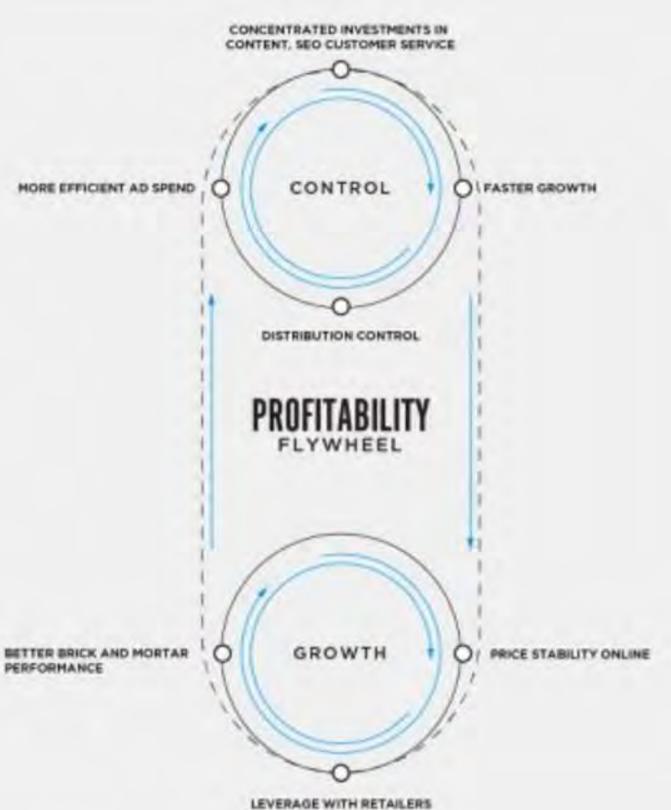
#### **Profitability Flywheel**



#### PATTERN HELPS YOU\_ **GET RID OF THE DEATH SPIRAL**

AND HELPS YOU CREATE THE PROFITABILITY FLYWHEEL

PERFORMANCE







## Scorecard

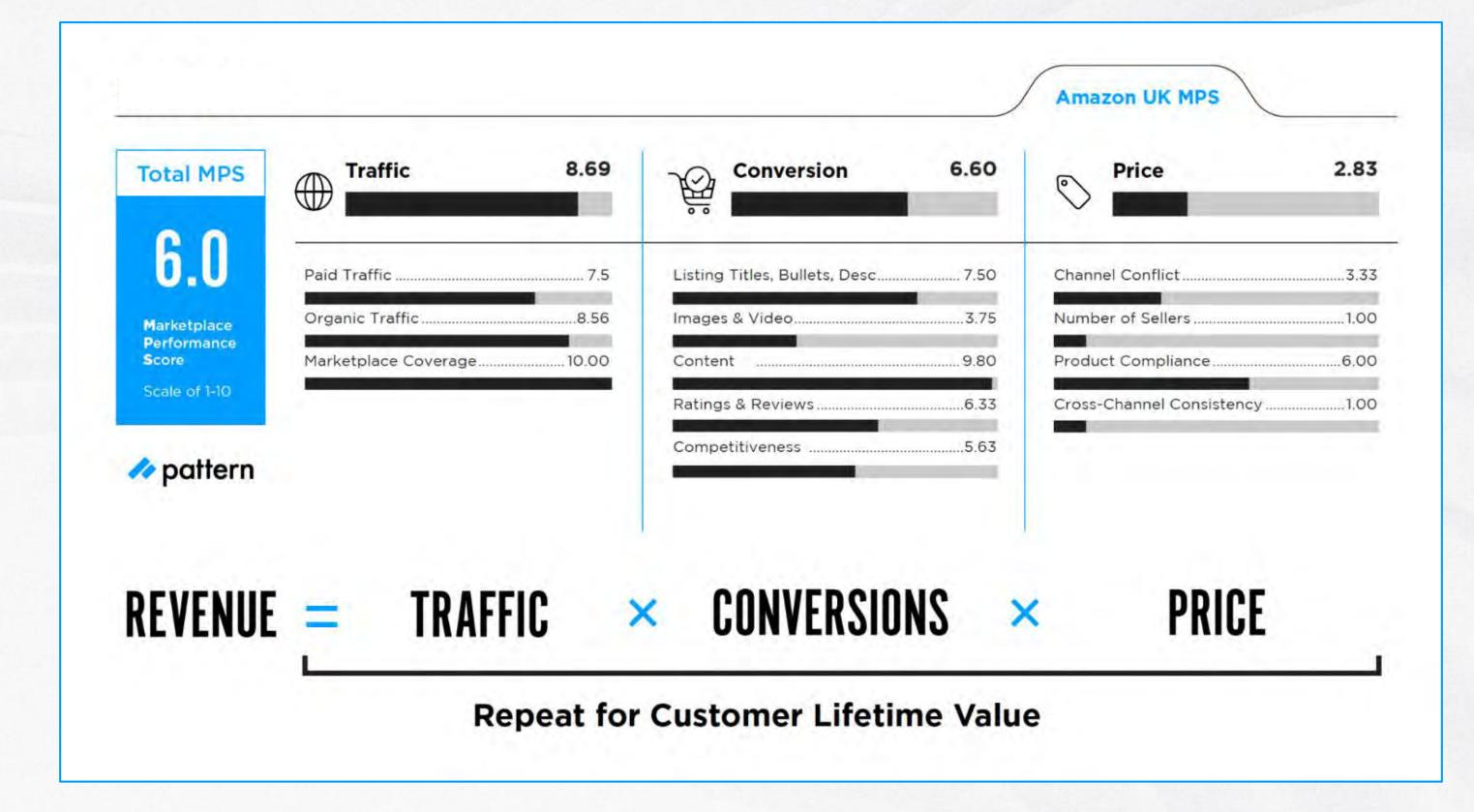


## THE ECOMMERCE EQUATION





#### **Amazon Revenue Scorecard**





## Thank you!

# A pattern